### RMD Bulletin

## Knowledge is power...

## **IS SHUTDOWN**





# Begins March 29, 2010 💇 🐒

Revenue Management Division (RMD) is issuing this Bulletin to inform you that the Integrated System (IS) will be shut down **completely** on <u>Monday, March 29</u>, <u>2010 at 6:00 p.m.</u> for all directly operated and contract providers in order to implement programming changes related to Short-Doyle/Medi-Cal Phase II (SD/MC Phase II). The IS will be down for six (6) days, including one weekend, and will be available to all providers on the following <u>Monday</u>, <u>April 5</u>, <u>2010 at 8:00 a.m.</u>

Remember, during this shutdown period between 6:00 P.M. MARCH 29, 2010 AND 8:00 A.M. APRIL 5, 2010, the IS will NOT be available for anyone to use for any purpose.

While the IS is down, look for RMD Bulletins with more information on the new data elements that are now required for successful claiming including instructions on how and when to use the new checkboxes and fields. Also look for an RMD Bulletin with instructions related to medication history and the process for writing prescriptions during the time that the IS will be shut down.

#### We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or <a href="mailto:RevenueManagement@dmh.lacounty.gov">RevenueManagement@dmh.lacounty.gov</a>.

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